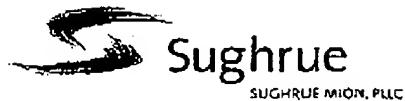


FEB 26 2007



401 Castro Street
Mountain View, CA 94041-2007
T 650.625.8100
F 650.625.8110
www.sughrue.com

FAX

| | | | |
|---------|---|-----------|--------------------------|
| Date | February 26, 2007 | | |
| To | Examiner Kyung H. SHIN | | |
| Of | PTO Group Art Unit 2143 | | |
| Fax | (571) 273-8300 | | |
| From | Pavel Pogodin, Reg. No. 48,205 | | |
| Subject | RCE, Amendment Under 37 C.F.R. § 1.114(c), & Petition for Extension of Time | | |
| Our Ref | CA1464 | Appln No | 09/964,129 |
| Conf No | 2009 | Inventors | Takeshi ISHIZAKI, et al. |
| Pages | 15 (including cover sheet) | | |

Please call attention to problems with this transmission by return fax or telephone. Thank you.

THE INFORMATION CONTAINED IN THIS COMMUNICATION IS CONFIDENTIAL, MAY BE ATTORNEY-CLIENT PRIVILEGED, AND IS INTENDED ONLY FOR THE USE OF THE ADDRESSEE. UNAUTHORIZED USE, DISCLOSURE OR COPYING IS STRICTLY PROHIBITED AND MAY BE UNLAWFUL. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE IMMEDIATELY NOTIFY US.

In re application of Docket No: CA1464

Takeshi ISHIZAKI, et al.

Appln. No.: 09/964,129 Group Art Unit: 2143

Confirmation No.: 2009 Examiner: Kyung H. SHIN

Filed: September 25, 2001

For: INTEGRATED SERVICE MANAGEMENT SYSTEM

This fax filing includes:

| | |
|---|----------|
| 1. Request for Continued Examination (RCE) (in duplicate) | 2 pages |
| 2. Amendment Under 37 C.F.R. § 1.114(c) | 10 pages |
| 3. Petition for Extension of Time (in duplicate) | 2 pages |